



John Fouts [REDACTED]

Re: complaint status

1 message

John Fouts <fouts.john@gmail.com>

Thu, Oct 31, 2024 at 11:53 AM

To: "Jagarlapudi, Avni (OS/OMHA)" <Avni.Jagarlapudi@hhs.gov>

No....I have been trying to negotiate this for days/weeks/months/years at this point with multiple other third party groups - so no. I want the FULL, IN-DEPTH, COMPLETE investigation.

On Thu, Oct 31, 2024 at 11:33 AM Jagarlapudi, Avni (OS/OMHA)

<Avni.Jagarlapudi@hhs.gov> wrote:

Hello Mr. Fouts,

Your acceptance letter is in the process of being reviewed, but I want to let you know about our Early Resolution Process. OCR offers a process called Early Complaint Resolution (ECR). The goal of ECR is to quickly resolve your concerns raised by facilitating a discussion between the parties subject to the complaint. In the ECR process, OCR is a neutral party and not a decision maker. We just facilitate communication between all parties to come to an acceptable resolution.

OCR believes your allegations are appropriate for attempting to resolve this complaint through ECR. Please let me know if you agree to participate in the ECR process by replying to this email. All that is needed is a simple confirmation of yes or no. If you choose not to participate in the ECR process, OCR will resume its full investigation. Let me know at your earliest convenience. Thanks.

Avni V. Jagarlapudi

Olmstead and Community Integration Enforcement Analyst

Office of Civil Rights | Strategic Planning Division

U.S. Department of Health and Human Services

Email: avni.jagarlapudi@hhs.gov

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"Shining" in Service,

John R. Fouts, MBA

Fax. 502.996.8246



2024-10-21-Investigation-Request-Letter-For-Multiple-Civil-and-Criminal-Violations-Multiple-Agency-Involvement-Urgent.pdf
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